Teramind Starter

Employee Monitoring Software with
Powerful Insider Threat Detection
and Productivity Analysis Features

TERAMIND | **American Technology Solutions**

Teramind Starter:
Employee monitoring simplified

Organizations looking to protect their intellectual property and sensitive data from falling into the wrong hands, and looking to optimize processes and maximize employee productivity, are looking to implement employee monitoring (aka user activity monitoring) software that allows for user session recording and analysis. Employee monitoring can ensure business continuity by identifying process gaps such as unproductive employee activity, inefficient applications, wasted labor hours, project cost and more. If used properly, employee monitoring can even increasing employee engagement resulting in increased business profitability. Here are some benefits to using employee monitoring software:

- Increase employee productivity
- Reduce administrative work
- Increase employee engagement
- Identify process gaps
- Detect insider threats

- Protect sensitive data and resources
- Minimize waste and reduce cost
- Improve time management
- Improve employee and organizational safety
- Establish a culture of fairness and transparency

Teramind Starter: Employee monitoring software with powerful insider threat detection and productivity analysis features

Teramind Starter is Teramind's entry-level employee monitoring solution. It's built on top of Teramind's award-winning UAM and DLP platform and includes powerful features such as real-time activity tracking, video capture and playback, and a set of productivity optimization tools. While it packs a punch in terms of functionality, it's designed to be super affordable for the budget sensitive startups and small businesses looking for entry level employee monitoring, user session recording and process optimization capabilities.
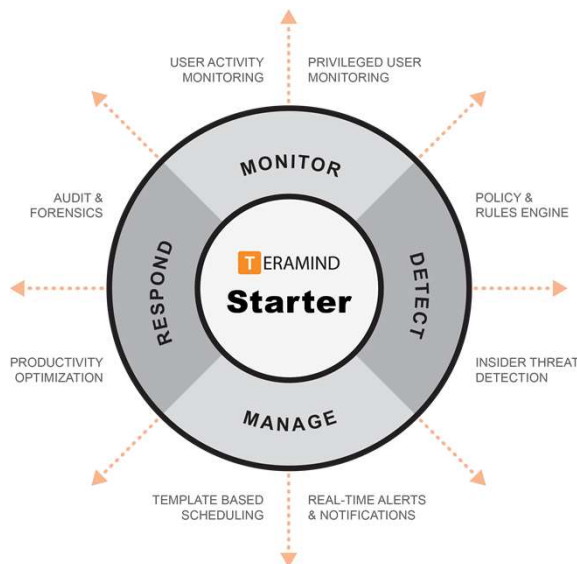
Teramind Starter: Features at a glance

Real-time employee monitoring::
Teramind Starter lets you monitor all employee activity for system objects like website, applications, social media, IMs. Searches etc. in real-time for Windows, Mac, Virtual PCs and Terminal Servers.

Activity reports:
Detailed logs capture all web/app activity, duration, IP/URL. Filter the report for individuals, groups or department by productive/unproductive or custom categories. Real-time alerts and trend reports show what rules were broken, when, by whom, what action was taken and the context.

Intelligent policy and rules engine:
Intelligent behavior analysis can detect abusive behavior and insider threats like employees visiting restricted websites or acting suspicious with a monitored app. Create automated rules to warn or block the employee or notify supervisor when the system detects any anomaly.

Employee privacy:
Monitoring for individual objects like Screen, Search, IM can be turned off as needed. Furthermore, monitoring settings can be configured to capture the data you need while respecting employee privacy. For example, automatically suspend monitoring when an employee visits certain websites/apps (i.e. personal email).

Audit and forensics:
Video recording of employee activity, session recording, immutable logs, alerts are just few examples of Teramind's powerful audit and forensic capabilities. Together they provide a vast collection of investigation data to locate the source and insider threat with pinpoint accuracy.

Built-in productivity tools:
Define which apps and websites you consider productive and get in-depth reports on how your employees spend their day. Identify the laggards or high performers with active vs. idle time analysis. Establish a continuous feedback loop to refine and adjust your organizational workflow through tracking of schedules, projects and employee engagement rate for overall productivity boost.

Privileged user monitoring:
Monitor privileged and remote employees who have access to your critical systems to prevent sabotage or data theft. For example, stop creation of backdoor account, registry edit or attempt to elevate system access by IT admins.

Industry statistics prove the need for employee monitoring

Colluding employees are the sources of insider threats

According to the Community Emergency Response Team, the main reasons for insider caused incidents are collusion from employees and third-parties.

48.3%	**insider-insider collusion**
16.75%	**insider-outsider collusion**

Employee privilege puts sensitive data at risk

According to a survey of 400,000 member online by Cybersecurity Insiders published on The Insider Threat 2018 report.

37%	**excess privilege**
34%	**increased amount of sensitive data**

Employees are a major security concern

Businesses agree employees are their biggest weakness in IT security - according to Kaspersky Lab and B2B International study of over 5,000 businesses.

52%	**businesses agree employees are biggest weakness**

Many employees spend unproductive time at work

According to FinancesOnline, 64% of employees use non-work related worksites every day and 85% of employees use their email for personal reasons.

64%	**browse unproductive sites**
85%	**use email for personal tasks**
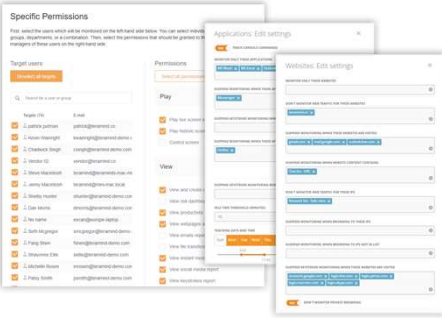
Teramind - Feature-Rich Employee Monitoring Solution with Tangible Business Benefits
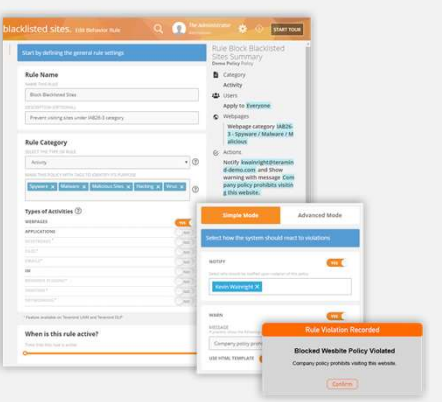
Monitor employee activity in real-time

Employees spend majority of their time on desktop using apps or websites. Teramind Starter lets you visually records every action that a user makes on their desktop (screen), apps, websites, social media and instant messengers. Capture all the essential activity data like application/site name, URL, duration etc.- all from the industry's most powerful and user-friendly employee monitoring dashboard.

Ensure employee privacy with adjustable tracking

Each monitored object like screen/apps/websites etc. can be configured to take into consideration what needs to be monitored and measured and who has access to the monitored records. You can control who you want to monitor, how much you want to monitor, when and for how long. This allows for instant administrative control to respect employee privacy requirements.

Detect insider threats with intelligent policy & rules engine

Determine what behaviors are high risk i.e. downloading files and attachments from unknown website, running a risky application etc. Then, apply behavior-based rules to detect when users violate the rules. The system will automatically block harmful employee activity or warn the user with a customized message about potential danger reducing false positives with minimal supervision. The system can also notify you about sensitive rule violation incidents that needs your personal attention.

Boost employee productivity and increase organizational performance

Use the workforce productivity tools to track active vs inactive time, late shifts, long breaks etc. Use intelligent activity-based rules to automatically identify clues to customer dissatisfaction (angry sentiments in social media posts/ customer query in instant messenger not answered etc.) and implement processes to provide better service.
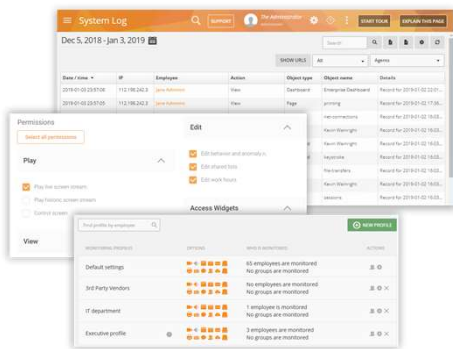
Monitor privileged users for extra security

Teramind allows organizations to create profiles for remote and privileged employees and then define what information and system resources each profile can access. Create autonomous rules to notify the authorities of any suspicious privileged user activity, such as unscheduled login, access to system configuration, creation of backdoor accounts etc.
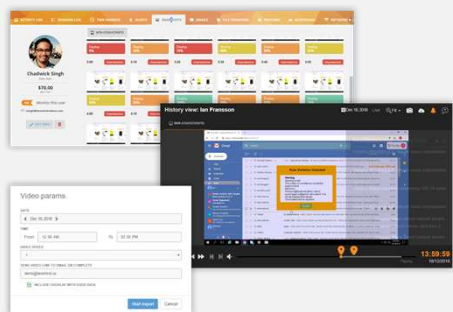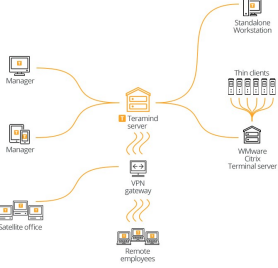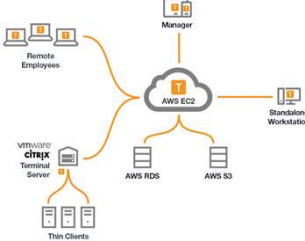
Audit security incidents with forensics

Detailed alerts for all users can be viewed including any security event and what action was taken, which app/site was involved, what data got accessed etc. Session recordings and history playback can be used to view user's desktop or exported as MP4 video to be used as evidence in any investigation. Immutable system logs and session reports provide with further information to trace back to the source and cause of any security incident.

Supported on all major platforms

Windows 7 & Up	Citrix XenApp® & XenDesk®	Windows Server 2008 & Up	VMware Horizon	Mac OSX

Flexible deployment options

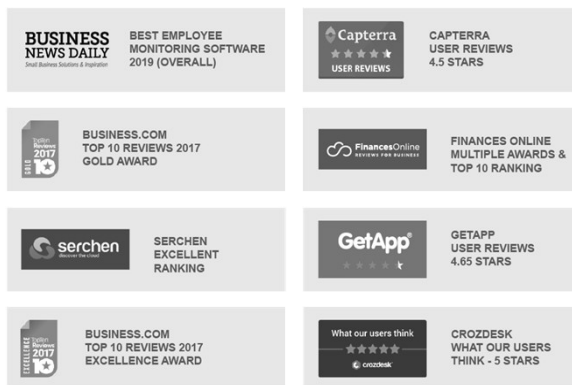| Cloud	On-Premise	Private Cloud
No server maintenance, only install Teramind Agents on the machines you want to monitor and set up your users, policies and rules and let us take care of the rest.	Control your Teramind implementation in its entirety. Leverage LDAP groups and users to identify which users and groups to apply which policies and rules to.	Use your own secure, scalable private cloud implementation including AWS, Google Cloud, Azure and more.

About Teramind

Founded in 2014, Teramind is a leading, global provider of employee and user activity monitoring, user behavior analytics, insider threat detection, forensics and data loss prevention solutions.

Over 2,000 organizations in finance, retail, manufacturing, energy, technology, healthcare and government verticals across the globe trust Teramind's award-winning platform to detect, record, and prevent malicious user behavior in addition to helping teams drive productivity and efficiency.

Teramind is headquartered in Miami, Florida, with sales and support operations around the world.

Teramind is Ranked #1 by:

BUSINESS NEWS DAILY Small Business Solutions & Inspiration	BEST EMPLOYEE MONITORING SOFTWARE 2019 (OVERALL)	Capterra ★★★★★ USER REVIEWS	CAPTERRA USER REVIEWS 4.5 STARS
Top Ten Reviews 2017	BUSINESS.COM TOP 10 REVIEWS 2017 GOLD AWARD	FinancesOnline REVIEWS FOR BUSINESS	FINANCES ONLINE MULTIPLE AWARDS & TOP 10 RANKING
serchen Discover The Cloud	SERCHEN EXCELLENT RANKING	GetApp ★★★★★	GETAPP USER REVIEWS 4.65 STARS
Excellence Reviews 2017	BUSINESS.COM TOP 10 REVIEWS 2017 EXCELLENCE AWARD	What our users think ★★★★★ crozdesk	CROZDESK WHAT OUR USERS THINK - 5 STARS

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